

## PREPARATION FOR BED BUG TREATMENT

**It is necessary for you to remove all pets, cover fish tanks and shut off air supply. Remain out of the unit for approximately 6 hours following the treatment.**

***A complete bedbug treatment is considered 1 full treatment and 2 Follow-up inspection at 14 & 21 days after first treatment.*** When treating for bedbugs it is necessary to treat all areas effected

**The First treatment requires the areas effected to be prepared\*\***

**\*\*You can expect the technician to pull back or remove the cloth from the base of the couch and box spring during your service\*\***

- Strip all bedding including upholstery blankets and pillowcases
- All bedding must be bagged & laundered on treatment day
- Items stored under the bed must be removed
- Dressers and furniture with drawers must be emptied (Heavy Infestations Only)
- Closets must be fully cleared (shelving & floor areas)
- All clothing must be bagged and put through the dryer on high heat for 20 minutes
- All drapery in infested rooms should be put through the dryer on high heat for 20 minutes
- Move furniture away from walls
- Some base boards and switch plates may require removal in cases of heavy infestation
- Laundry bags should not be reused for clean laundry
- Baseboards should be removed if possible
- Some furniture may be required to be disposed of

### **Precautions**

- All occupants must remain out of premises for 8 hours
- All pets must be removed, and aquariums covered with air intake disconnected
- Infants and pregnant women should be out 24 hours
- People with medical conditions or chemical sensitivities should remain out 24 hours
- All food & dishes must be kept in fridge or cupboards
- A follow up inspection will be done in approx. 2-3 weeks

**Preparation is important and necessary for bedbugs to be eliminated**

### **Following Treatment**

- Ventilate the premises by opening doors and windows
- Do not clean carpets for 3 months following treatment
- Do not wash floors or baseboards for 6 weeks
- We recommend putting down a blanket or sheet for your infant to crawl on for first month following treatment

**It is not uncommon to continue to see bed bugs for up to a couple of weeks following treatment**



CONDITIONS

- 1) The Customer hereby agrees to engage Cranbrook Pest Control to provide the Customer with pest control services set forth on page 1 of the Service Agreement.
- 2) The term of this Agreement will begin on the date of this Agreement and will remain in full force and effect until the services are completed or from Term to Term if a monthly contract is entered.
- 3) In the event either party wishes to terminate this Agreement prior to the Completion of Services, that party will be required to provide 90 day written notice to the other Part.
- 4) If this Agreement is for regular services, Cranbrook Pest Control shall be entitled to 90 days' notice or 3 regular service's fees' in lieu of notice to terminate. In all other cases where services have been rendered if the Customer wishes to terminate the Agreement before services are complete the Customer shall pay for all visits to date and three additional visits.
- 5) The Customer shall permit Cranbrook Pest Control to inspect the Service Location to review the condition of the premises and to advise what services from time to time as Cranbrook Pest Control deems necessary or advisable. If any damage is likely to occur the owner of the Service Location shall consent to the work prior to work commencing and must sign This page 1 of the Service Agreement.
- 6) If Cranbrook Pest Control accepts the said engagement it shall supply all labour, materials, and equipment in connection therewith and shall have complete control over the methods and materials used which shall be at its own discretion. In the event that Cranbrook Pest Control in its sole discretion, deems it necessary to use additional products and or to alter the original service schedule, the cost thereby shall be in addition to the regular contract service price, subject to the prior approval of the Customer.
- 7) Upon the default for a period of thirty (30) days in payment of any installment of money due under this Agreement or upon the failure of the Customer to cooperate with Cranbrook Pest Control the entire unpaid balance shall, at the option of Cranbrook Pest Control, forthwith become due and payable and any failure to exercise the option to accelerate payments on part of Cranbrook Pest Control shall not constitute a waiver of the right to exercise the said option at any time. The Customer agrees to pay all costs of collection at any time during the initial or renewal periods of this agreement, whether payment hereof be enforced by suit or otherwise; said costs to include reasonable attorney's fees. The customer further agrees to pay interest at the rate of 2% per month (24% annually) service charge on every installment of money due to Cranbrook Pest Control after default in payment for a period of thirty (30) days on such installments.
- 8) Cranbrook Pest Control is not responsible for any damage caused by pests or any reasonable damage caused by Cranbrook Pest Control in accessing Pest infestation (e.g. a cutting into a wall or ceiling) and the Customer expressly saves Cranbrook Pest Control harmless from any liabilities for reasonable damage caused by Cranbrook Pest Control incurred in performance of its duties under this agreement.
- 9) In case of the sale or transfers, of the Service Location, or termination of occupancy or tenancy of the Service Location before settlement in full has been made the unpaid balance becomes due and payable without prior notice or demand, at the option of Cranbrook Pest Control and failure to exercise said option at any time shall not constitute a waiver. If the credit of the Customer shall at any time, in the judgment of Cranbrook Pest Control become impaired, Cranbrook Pest Control shall have the right to require payment in advance before furnishing additional services under this agreement.
- 10) This Agreement contains all the covenants, stipulations and provisions agreed upon by the parties hereto, neither party is or shall be bound by any statement or representations not in conformity herewith, and this Agreement shall only be modified in writing agreed to by both parties.
- 11) This Agreement shall ensure to the benefit of and being binding upon the parties hereto and their respective heirs, executors, administrators, successors, and assigns.

PLEASE PRINT NAME: \_\_\_\_\_.

ACCOUNT: \_\_\_\_\_.

Customer Signature: \_\_\_\_\_.

Technician Signature \_\_\_\_\_.

